

Hope for Global English, SPC Terms of Agreement



Last Updated 10/01/2021

TERMINATION TERMS

This tutoring agreement may be terminated/changed by either party at any time by giving the other party (10) ten days prior written notice. If Tutor terminates the agreement, a refund may be given based on a pro-rated balance owed (if a balance is owed). If Student changes the ***Learning Package***, the original length of the agreement begins again.

Confidentiality and Non-Disclosure Agreement for Hope for Global English Tutor Applicants:

Hope for Global English, SPC agrees to hold in confidence and keep confidential any and all confidential information that I receive from the Company, the Company's customers, and prospective customers (including students, learners, institutions, companies, and other entities).

Hope for Global English, SPC agrees to not disclose any confidential information to any third party (including other applicants, potential applicants or independent contractors, or the general public) and agrees to not use such information for any purpose except to assist any student during a tutoring session.

Confidential information includes:

- Any information, idea or concept, in any form (tangible or intangible), whether disclosed to me or learned by me concerning students, patrons, teachers, learners, employees, and other applicants, independent contractors, or guests using the service including but not limited to information concerning their age, sex, sexual orientation, religious affiliation, ethnicity, national origin, ancestry, disability, or other personally identifiable information;
- All information of a competitively sensitive nature, including trade secrets or confidential or proprietary information of any sort, including, without limitation, information relating to subject exams and subject exam questions, writing sample questions, products, processes, policies and

procedures, designs, formulas, developmental or experimental work, computer programs, databases, or other original works of authorship, customer lists, business plans, financial information or other subject matter pertaining to any business of the Company; and

- Confidential information also includes all information concerning Company policies, strategies, finances, pricing, legal documents, pay rates, use of independent contractors, and the nature of relationships between corporate management and its service providers, customers, and end users - including the specific questions such users ask while using the Company's services. For the purposes of this Agreement, the term "keep confidential" includes sharing confidential information verbally, in written form or posting information on the web.

RELAXATION OF TERMS

No relaxation, indulgence, waiver or release by any party of any of the rights in terms of this agreement on one occasion shall prevent the subsequent enforcement of such rights and shall not be deemed to be a waiver of any subsequent breach of any of the terms.